



Headquarters
New Zealand Defence Force
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OIA-2023-4761

21st July 2023

[REDACTED]
[REDACTED]@hotmail.com

Dear [REDACTED]

I refer to your email of 22 June 2023 to the Ministry of Defence asking:

Just want to confirm if all families of service personnel in military housing have access to fibre internet, as they would if they were living outside of military housing - eg Waiouru.

Your request was transferred to the New Zealand Defence Force (NZDF) for response in accordance with the Official Information Act 1982 (OIA) as it relates more closely to the activities of the NZDF.

The Government-funded ultra-fast broadband and rural broadband rollout had no provision for a fibre internet service for rural NZDF sites such as Waiouru Military Camp, and there is no requirement for the NZDF to provide such a service to its housing areas. For this reason, access to fibre internet is currently not available to all families of NZDF personnel in military housing.

At present, the NZDF, through One New Zealand (formerly Vodafone), is rolling out telecommunication services that will deliver fibre within the working areas of its Camps and Bases only. However, the NZDF is engaging with Chorus and the Government's Rural Broadband roll out programme to determine whether fibre can be delivered to the Waiouru military housing area. Fibre has been installed at Linton Military Camp after agreement between a local telecommunication company and at a cost to the NZDF.

You have the right, under section 28(3) of the OIA, to ask an Ombudsman to review this response to your request. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that responses to official information requests are proactively released where possible. This response to your request will be published shortly on the NZDF website, with your personal information removed.

Yours sincerely

AJ WOODS

Air Commodore
Chief of Staff HQNZDF