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OIA-2023-4850

22 November 2023

[REDACTED]  
[REDACTED]@gmail.com

Dear [REDACTED]

I refer to your email of 28 October 2023 to the New Zealand Defence Force (NZDF), regarding 'the performance of selected government agencies in New Zealand'. Your request has been considered in accordance with the Official Information Act 1982 (OIA).

*The information I am requesting is for the following Defence Force base camps:*

- *Papakura Military Camp*
- *Devonport Naval Base*
- *RNZAF Whenuapai*
- *RNZAF Ohakea*
- *Waiouru Military Camp*
- *Linton Military Camp*
- *Trentham Military Camp*
- *RNZAF Woodbourne*
- *Burnham Military Camp*
- *Tekapo Military Camp.*

1. *For each base camp please confirm:*

- *your audited annual revenue for the past three financial years.*
- *your total capital expenditure (separately) for the past three financial years. Please provide separately the classification of capital expenditure – i.e. land, buildings, plant and equipment, intangibles etc.*
- *your total operating expenditure for the past three financial years.*
- *your amount of total debt, net debt and total equity at balance date for the past three financial years.*
- *whether any business combinations occurred in any of the past three financial years.*
- *which firm (e.g. Audit NZ, Deloitte, PwC etc) has undertaken an audit for you in each of the past three financial years.*

2. *Can you please confirm what facilities management and outdoor spaces management contracts you have in place, including scope, contractor providing the services, term of the contract, and contracted annual revenue?*

- *"Facilities management" including building operations and maintenance, cleaning, grounds maintenance, and similar.*

On 7 November 2023, following a clarification from the NZDF that the information requested is not recorded for each Base or Camp, you asked to what level the information may be available. You also recognised the explanation provided regarding debt and withdrew that part of your request concerning *business combinations*.

As previously advised, the NZDF does not centrally record the information that you have requested at a Camp or Base level. The NZDF's current financial reporting system cannot separate out transactional data to a level where it would produce reliable results for each Camp or Base. As such, part one of your request as it relates to specific Camps and Bases is declined in accordance with section 18(e) of the OIA as the requested information does not exist.

NZDF Annual Reports (publically available on the NZDF website<sup>1</sup>) provide the NZDF's financial statements, including capital and operational expenditure, that are audited by Audit New Zealand.

Over the past three years the NZDF has contracted Compass Group New Zealand, PAE New Zealand and Spotless to provide cleaning, general custodial/hospitality and facilities management services across NZDF Camps and Bases.

With respect to Compass Group New Zealand, the current contract expires in June 2025 and is approximately \$9.5 million per annum. Further detail about the contract is withheld to avoid prejudice to negotiations in accordance with section 9(2)(j) of the OIA.

The following table lists the Camps and Bases where Compass Group services are provided:

Contracted services	Location
Cleaning accommodation spaces (general housekeeping duties for rooms, common spaces and ablutions)	<ul style="list-style-type: none"> <li>• Papakura Military Camp</li> <li>• Devonport Naval Base</li> <li>• RNZAF Whenuapai</li> <li>• RNZAF Ohakea</li> <li>• Waiouru Military Camp</li> <li>• Linton Military Camp</li> <li>• Trentham Military Camp</li> <li>• RNZAF Woodbourne</li> <li>• Burnham Military Camp</li> </ul>
Cleaning and general custodian duties of NZDF messes	<ul style="list-style-type: none"> <li>• Devonport Naval Base</li> <li>• RNZAF Whenuapai</li> <li>• RNZAF Ohakea</li> <li>• Waiouru Military Camp</li> <li>• Trentham Military Camp</li> <li>• RNZAF Woodbourne</li> <li>• Burnham Military Camp</li> </ul>
Cleaning and general custodian duties for NZDF Bars and Retail spaces	<ul style="list-style-type: none"> <li>• Papakura Military Camp</li> <li>• Devonport Naval Base</li> <li>• RNZAF Whenuapai</li> <li>• RNZAF Ohakea</li> <li>• Waiouru Military Camp</li> <li>• Linton Military Camp</li> <li>• Trentham Military Camp</li> <li>• RNZAF Woodbourne</li> <li>• Burnham Military Camp</li> </ul>

<sup>1</sup> <https://www.nzdf.mil.nz/assets/Uploads/DocumentLibrary/NZDF-Annual-Report-2023.PDF>  
<https://www.nzdf.mil.nz/assets/Uploads/DocumentLibrary/22-0341-NZDF-Annual-Report-2022-WEB.PDF>  
<https://www.nzdf.mil.nz/assets/Uploads/DocumentLibrary/M21-038-NZDF-Annual-Report-2021-WEB.pdf>

With respect to PAE New Zealand and Spotless, the contracts include grounds maintenance, trade-related maintenance of buildings, waste management and cleaning services as well as maintenance of mechanical, electrical, plumbing, fire and security systems.

The following table lists the Camps and Bases where these companies provide their services:

Service provider facility maintenance	Location
PAE	<ul style="list-style-type: none"> <li>• Papakura Military Camp</li> <li>• Devonport Naval Base</li> <li>• RNZAF Whenuapai</li> <li>• Trentham Military Camp</li> <li>• RNZAF Woodbourne</li> </ul>
Spotless	<ul style="list-style-type: none"> <li>• RNZAF Ohakea</li> <li>• Waiouru Military Camp</li> <li>• Linton Military Camp</li> <li>• Burnham Military Camp</li> </ul>

Overall expenditure for the above services is approximately \$39.8 million per annum. The three contracts with PAE expire in December 2024, March 2025 and August 2025. Of the three contracts with Spotless, one is expires in June 2025, and the other two in July 2025. Further detail is withheld in accordance with section 9(2)(j) of the OIA.

You have the right, under section 28(3) of the OIA, to ask an Ombudsman to review this response to your request. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that responses to official information requests are proactively released where possible. This response to your request will be published shortly on the NZDF website, with your personal information removed.

Yours sincerely

**AJ WOODS**

Air Commodore

Chief of Staff HQNZDF